

# PYC AWNINGS

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MADE IN THE USA

1987



## WARRANTY INFORMATION

### GUARANTEED FIT INSURANCE

Protects against measurement errors when verified before production. Ensures proper fit and performance for custom enclosures and curtains.

### General Warranty Coverage

- Valid for original purchaser
- Covers defects in materials and workmanship
- Products built to customer specifications
- Repair or replacement at our discretion

### Material & Product Warranties

- Sunbrella® Fabric – 10-Year Warranty
- Outdura® Fabric – 5-Year Warranty (umbrellas)
- Textilene Sunsure® – 10-Year Warranty
- Clear Marine Vinyl – 5-Year Warranty
- Tenara® Thread – Lifetime Warranty

### Frames & Systems

- PYC Framework – 10-Year Non-Prorated Warranty
- Sunflexx Patio Awnings – 15-Year Warranty
- Excludes ropes, bungees, zippers, and tie-down straps

### What is Not Covered

- Improper installation
- Wind, storms, snow, ice, extreme weather
- Improper maintenance or cleaning
- Saltwater corrosion
- Normal wear and tear

## **Installation Requirement**

Proper installation is required for warranty coverage. Failures due to improper installation are not covered. Screws provided are for standard installation only. It is the responsibility of the installer to use appropriate fasteners for the specific mounting surface and conditions.

## **Custom Product Policy**

All products are custom made. Customer is responsible for measurements. Modifications may incur additional costs, unless Guaranteed Fit Insurance is purchased.

## **30-Day Satisfaction Guarantee**

Return authorization required within 30 days. Proof of installation may be required. Restocking fees may apply.

## **Service & Support**

Contact PYC Awnings for evaluation. Repairs and replacement fabrics are available. Freight charges may apply.

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